

**COMMISSIONERS**

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## Connecting to GWD Water

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To connect to the Grafton Water District several steps have to be followed.

Keep in mind it **can only be done if there is GWD water available on the street.** Consequently before you get started you will need to confirm the GWD supplies water to your street. **Call the office to find out.** In most cases we can give you an immediate answer. However, there are times when an operator needs to inspect the location of the property to confirm the water situation. Do this before anything else so you can be sure your efforts that follow are worth it.

**If water is available** do the following:

1. **Hire a licensed contractor** to install the service line from the house to the main. Try to get a few estimates. We have a list of licensed contractors and we can e-mail it to you or you can pick up a copy at the office.
2. **The contractor you choose will call us to mark out** the main prior to excavation and after the work is complete, **call us to inspect and approve the work.**
3. When you are ready to connect to our water system, come down to the office at 44 Millbury and **fill out a new service application.** Please **refer to the fee table for connection fees.** They are payable to the Grafton Water District. We are open Monday through Friday (except holidays), from 8 am to 4 pm.
4. After that **we will install the water meter** and **you will begin receiving water.**

### **Cross Connection Surveys**

Most sites require cross connection surveys to check for the need to install backflow devices. Usually this applies to all water connections, but single-family homes without fire sprinklers. Prior to giving you access to water, the Grafton Water District may need to perform a cross connection survey.

### **Billing is done quarterly.**

1. We read the meters remotely by driving by.
2. Using the meter reading value, bills are calculated, printed and mailed on the first of the following month: 1/1, 4/1, 7/1 and 10/1.